

Meet your phone.

DURA FORCE PRO 2

with SAPPHIRE SHIELD

by **KYOCERA**

Para la versión en español, visite verizonwireless.com/support

About your phone



NOTE: Devices and software are constantly evolving. The screen images and icons you see here are for reference only.

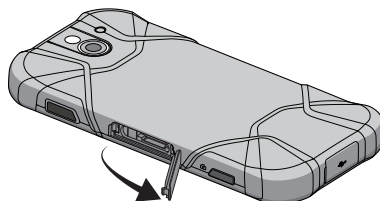
Setting up your phone

Your phone already has a SIM card installed.

Optional: Insert the microSD card

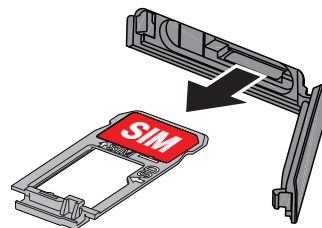
Step 1. Open the SIM/microSD card slot cover

With the phone facing down, open the card slot cover.



Step 2. Pull out the SIM/microSD card tray

Hook your fingernail on the rib on the tray's top edge and pull it out.

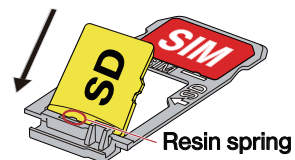


NOTE: microSD cards are sold separately.

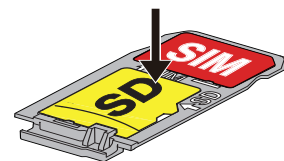
Step 3. Place a microSD card

Put the tray onto a flat surface and place a microSD card into the tray with the gold contacts facing down as shown.

a. Slightly push it at a 30 to 45 degree angle to a resin spring.

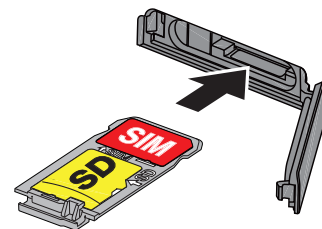


b. Place it down to the tray while pushing it to the resin spring.



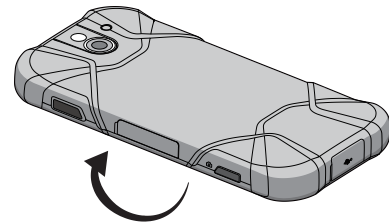
Step 4. Insert the SIM/microSD card tray

Insert the tray into the phone, being careful not to let the cards slide out. Then gently push the tray in until it clicks.



Step 5. Close the SIM/microSD card slot cover

After the tray is all the way back in your phone, securely close the card slot cover.



NOTE: Make sure the SIM/microSD card slot cover is securely closed to maintain your phone's waterproof seal.

WARNING: Do not use the phone under water with a broken or open SIM/microSD slot cover, USB/Charger port cover or headset jack cover.

verizon

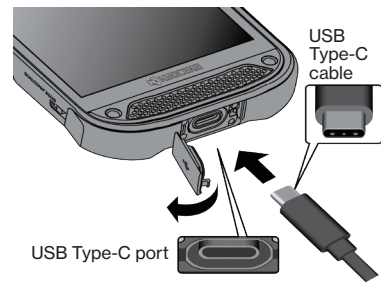
Setting up your phone

Step 6. Charge your phone

Before turning on your phone, charge it fully.

NOTE: Use only a USB Type-C charger/cable for this phone.

Open the USB/Charger port cover and insert the small end of the USB cable into the phone. Insert the larger end into the charger and plug it into an outlet.



When charging is complete, remove the cable from the port and securely close the cover.

WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

Using your phone

Turning your phone on







To turn your phone on, press and hold the **Power** button.

Turning your phone off

1. Press and hold the **Power** button until the phone options are displayed.
2. Tap **Power off** to turn the phone off.

Locking/unlocking the screen

To turn on your screen, press the **Power** button. Then:

-  >  Swipe up to open the Home screen.
-  >  Swipe left to open the Camera app.
-  >  Swipe right to launch Google Assistant.




To turn off your screen and prevent accidental key presses, press the **Power** button.

Accessing apps



1. From the Home screen, tap an app icon that you want to open.
- or -
1. Swipe up from the bottom of the Home screen to open the Apps launcher screen.
2. Tap an app icon that you want to open.

Making a call

Using the dialpad:

1. From the Home screen, tap  to open the phone app.
2. Tap **DIALPAD** to display the dialpad.
3. Tap the number keys on the dialpad to enter the phone number.
4. Tap  to call the number.
5. To end the call, tap .

From Contacts list:

1. From the Home screen, tap .
2. Tap **CONTACTS** to display your contacts list.
3. Tap the contact you want to call.
4. Tap .

Learning more



From your computer, visit [verizonwireless.com/Support](https://www.verizonwireless.com/Support)



Download a User Guide from [verizonwireless.com/Support](https://www.verizonwireless.com/Support) or call **855.322.9175 (Kyocera Customer Support)** to order a copy

NOTE: For User guide and Safety & Warranty information about your phone, swipe up on the Home screen and tap **Settings** > **About phone** > **User guide** or **Safety & Warranty** on your phone or visit: [KyoceraMobile.com/Support/Phone](https://www.KyoceraMobile.com/Support/Phone) and select your phone.

Managing your account



My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more



Customer service

Call **800.922.0204**
Twitter **@VZWSupport**

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information, you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

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