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Phone Accessories

To shop for accessories for your phone, visit www.assurancewireless.com or kyocera.superiorcommunications.com.

Program Your Phone

Before you start using your Assurance Wireless phone, you will need to perform a few simple steps to set it up on the network:

- 1. Turn your phone on by pressing the End/Power key (). Your phone will automatically attempt Hands-Free Activation.
- Follow the onscreen instructions to complete the activation process. You can also refer to the "Activation Guide" included with your phone.
- Once completing activation and software update checks, the phone will reboot.
- In order to complete your activation, you will need to dial 611 from your Assurance Wireless phone or 1-888-321-5880 from any other phone. You will need the Account PIN you received in your Approval Letter.

- **→** Tip: Do not press → while the phone is being activated. Pressing → cancels the activation process.
- ▲ Note: If you are having any difficulty with activation, contact Assurance Wireless Customer Care at 1-888-321-5880 for assistance.

Phone Battery

Install the Battery

To install the battery:

- 1. Hold the phone face down.
- 2. Find the notch directly below the back cover. It is square. Using your thumbnail, pry the cover up from the bottom to remove.
- Place the battery in the battery casing. The metal contacts of the battery must make contact with the metal contacts of the battery casing.
- Replace the battery cover by sliding the notches into the openings on the top of the battery casing.
- 5. Snap the cover into place.







Charge the Battery

You must have at least a partial charge in the battery to make or receive calls.

To charge the battery:

- 1. Connect the AC adapter to the microUSB jack on the side of the phone.
- 2. Plug the adapter into a wall outlet.



The battery icon in the upper-right corner of the

screen tells you whether the phone is:

- Charging (the icon is animated)
- Partially charged
- Fully charged

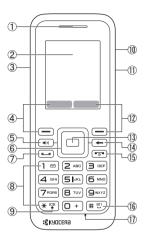
You can safely recharge the battery at any time, even if it has a partial charge.

Note: Before removing the battery, make sure the phone is powered off.

Phone Overview Get to Know Your Phone

- 1 Earpiece.
- Display screen.
- ③ Volume key raises or lowers ringtone or call volume.
- ④ Left softkey selects items that appear on the lower left of the display. At the home screen, you can select MENU.
- (5) Speakerphone key activates the speakerphone and answers incoming calls.
- (6) Navigation key scrolls through lists and text entry fields and acts as a shortcut key from the home screen.
- ⑦ Talk key starts or answers a call. Press once to display the Recent History list and twice to redial the last number dialed. Press and hold to activate voice dialing.
- 8 Keypad for entering numbers, letters, or symbols.
- (9) * Shift key changes the text mode in text entry. Press and hold to call your In Case of Emergency (ICE) contacts.
- 1 Jack for a hands-free headset (sold separately).
- Jack for AC adapter (included) and microUSB cable (sold separately).
- Right softkey selects items that appear on the lower right of the display. At the home screen, you can select CONTACTS.
- (1) OK key selects a menu item or option.
- (1) **Back key** erases characters in text entry and returns you to the previous screen when navigating through menus. Press and hold to activate the keyguard.
- (5) End/Power key turns the phone on and off, ends a call or browser session, and returns you to the home screen.
- (6) **# Space key** enters a space during text entry. Press and hold to call emergency number.
- Microphone.

Warning: Inserting an accessory into the incorrect jack will damage the phone.



Screen Icons

These icons may appear on your phone's screen.

lītu	Your phone's current signal strength. (More bars = stronger signal.)		
R	Your phone cannot find a usable signal.		
	Data service is available. When active, the icon is animated.		
Data service is currently dormant.			
1	Data service is currently unavailable.		
器	You have one or more missed voice calls.		
	You have event notifications.		
You have one or more new message waiting.			
You have one or more new voicem messages waiting.			
You have one or more new urgen messages waiting.			
¢	You have different kinds of alerts waiting.		
÷	You have different kinds of alerts (including urgent messages) waiting.		
Your phone's Bluetooth feature is enabled.			
\$3	Your phone is connected to a Bluetooth device.		
镠	Your phone is visible to other Bluetooth devices.		

Ð	Your phone is connected to or communicating with a Bluetooth device via Hands-free Profile (HFP).		
	Your phone's current battery charge level. (The icon to the left shows the battery is fully charged.)		
Ē	The volume level is set to between 1 and 8 and vibrate is turned on.		
Ę	1 Beep and vibrate are set.		
Ľ	Your phone's ringtone is turned off.		
	Your phone's sound is turned off but vibrate is turned on.		
×.	Your phone's sound is turned off.		
Your phone's location feature is on and available for location-based.			
Your phone's location feature is off. Your location is available only for 911.			
Your phone is connected to a TTY device.			
មា	An alarm or countdown is set.		
Ø	Your phone's HAC (hearing aid compatibility) setting is enabled.		
¢≻	Your phone is in airplane mode.		

Main Menu

At the home screen, press (OK key) to access the main menu.

Home Screen >	Level 1 >	Level 2
OK key	My Stuff	Access these options: Ringtones , Graphics , and Ringback Tones .
	My Account	Access account information and Top-Up your account.
	🛱 Settings	Access these options: Display, Volume, Ringtones, Keyguard, Text Entry, Phone Info, Lock Phone, Reset/Delete, and Others.
	Contacts	Access your Contacts list.
	Missed Alerts	Access your missed call alerts.
	Messaging	Access these options: Voicemail, Send Message, and Messages.
	🔾 Tools	Access these options: Activate This Device, Alarm, Calendar, Bluetooth, Update Phone, Voice Services, Calculator, Countdown, Stopwatch, World Clock, and Notepad.
	≵ History	Access your recent history.
	🚱 Web	Browse the web.

Guide Conventions

In this guide, the following conventions are used when describing phone features.

Navigate Through the Menus

- Select means to press the Left softkey, Right softkey or OK key to select an item seen on the display. For example, "Select MENU" tells you to physically press the left softkey to choose MENU from the display.
- Press means to press a phone key. For example, "Press to make a phone call" tells you to physically press the Talk key on your phone.
- Scroll means to use the Navigation key to move through a list on the display. For example, "Scroll through your contacts list to choose a contact" means to physically press the Navigation key up or down to scroll through the list on the display.
- > (greater than symbol) tells you to select an option from a menu or list.
 For example, "Select MENU >Settings" means to:
 - 1. Press the left softkey to select MENU.
 - 2. Scroll to the Settings option.
 - 3. Press (OK key) to select Settings.

Back Up Within a Menu

- Press to go to the previous menu.
- Press 🐨 to return to the home screen.

2 Call Features

This section describes the basic features related to calls.

Power Phone Up

- To turn your phone on, press ••• and wait until the phone display lights up.
- To turn your phone off, press and hold
 for two seconds until you see the powering-down animation on the display screen.

Make Phone Calls

Make sure you are in an area where a signal can be received. Look for the signal strength icon on the home screen. The more bars, the stronger the signal. If there are no bars, move to where the signal strength is better.

When the phone has been idle for a time, it changes to power save mode. Press any key to return to normal operating mode. There are several ways you can make a phone call.

Call Using a Number

- 1. Enter a phone number.
- 2. Press .

Call Using a Contact

- 1. From the home screen, select **CONTACTS**.
- 2. Highlight a contact and press -.

Call Using Voice Recognition

You can use voice recognition to call a contact from your contact list or to dial a phone number. For more information, see "Voice Recognition" on page 46.

Redial a Number

- 1. Press 💶 to open your history.
- 2. Highlight a phone number or contact and press -.
- Note: To redial the last number called, received, or missed, press ••• twice.

Answer Phone Calls

When a call comes in, the phone rings, vibrates, or lights up. The phone number of the caller also appears if it is not restricted. If the number is stored in your contacts list, the contact's name appears. There are two ways to answer a phone call.

Answer Using Earpiece

• Press 💶.

Answer Using Speakerphone

Press

 Press

End Phone Calls

• Press 📼.

In-call Options

Selecting **OPTIONS** during a call displays a list of available in-call features.

To select an option, highlight the option and press .

- **Transfer Audio** to switch the call to a Bluetooth device (if applicable).
- Save to save the current call's phone number in your Contacts.
- Contact Details to display information about the caller stored in your Contacts (if applicable).
- Main Menu to display the phone's main menu.
- 3-Way Call to open a call with two other parties.
- Contacts to display your Contacts list.
- Voice Memo to record the other party's voice.
- Phone Info to display information about your phone.

Volume Control

Adjust Volume during a Call

• Press the **Volume key** up or down to adjust the earpiece volume during a call.

Use the Speakerphone

Your phone has a built-in speakerphone.

- To turn on the speakerphone, press (•). The speakerphone icon appears on the home screen when the speakerphone is on.
- To turn off the speakerphone, press (**) again.
- Note: If you press () during an incoming call, you will answer the call.

Silence an Incoming Call

- To silence the phone without answering the call, press or press the **Volume key** up or down.

Use Speed Dialing

Speed dialing allows you to assign a oneor two-digit shortcut to a contact. Before you can use speed dialing you must save a phone number as a contact and assign a speed dial location to it. See "Assign Speed Dials to Contacts" on page 32.

To call a contact that has a speed dial location:

- 1. Enter the one- or two-digit speed dial location.
- 2. Press 😐.

Use Plus (+) Code Dialing

When placing international calls, use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls made from the U.S.).

- 1. Press and hold <u>•</u> to display "+" on your phone screen.
- Enter the country code and phone number, and then press <u>---</u>. (The phone automatically prepends the access code for international dialing, followed by the country code and phone number.)

Missed Call Notification

When an incoming call is not answered, your screen displays the Missed Call log. Press — to dial the phone number.

To display a Missed Alerts entry from the home screen:

- 1. Select Missed Alerts from the main menu.
- 2. Highlight the entry you wish to view and press .

3-Way Calling

With 3-Way Calling, you can talk to two people at the same time.

- **1.** Enter a number and press **—**.
- 2. Once you have established the connection, press ••••. (This puts the first caller on hold.)

- 3. Select Contacts, Recent History, or Enter Phone#.
- Select a number from your Contacts or Recent History, or enter a number directly, and then press -.
- 5. When you're connected to the second party, press again to begin your 3-way call.
- ▲ Note: When using this feature, the normal airtime rates will be charged for each of the two calls.

Emergency Services

Call Emergency Service

You can call an emergency number even if your phone is locked or your account is restricted. When you call, your phone enters emergency mode. This enables the emergency service exclusive access to your phone to call you back, if necessary. To make or receive regular calls after dialing the number, you must exit this mode.

To dial an emergency number:

• Press and hold # 2 and select OK.

– or –

Press 🔍 🛛 🗶 💶 .

Exit Emergency Services

When you have completed the emergency call:

Press ** and then press #*.

3 Text Entry

Text Entry Modes

You can enter letters, numbers, and symbols whenever you are prompted to enter text.

- From a screen where you can enter text, select OPTIONS to change the text mode. (If you are in the message entry screen, select OPTIONS > Text Mode.)
- 2. Select one of the following options:
 - Abc to enter characters by using the alphabet mode.
 - T9Word to enter text using a predictive text system that reduces the number of key presses required while entering a word.
 - 123 to enter numeric characters.
 - Symbols to enter symbols.
 - Smileys to enter smile icons.
 - Emoticons to enter "emoticons" (if applicable).
 - Paste List to paste copied or cut text (if applicable).
 - Web Shortcuts to enter Web shortcuts (for example, www., http://, or .com).
 - Text Options to display the text entry options menu (if applicable). See "Text Entry" on page 22.

Enter Numbers with Number Keypad

From the text entry field, select **OPTIONS** > **Text Mode** > **123** to enter a number when you press a key once. The **123** icon indicates you are in **numeric** input mode.

Enter Letters with Number Keypad

From the text entry field, select **OPTIONS** > **Text Mode** > **Abc** to enter letters. You can enter text in the following ways:

- To enter a letter, press a key once for the first letter, twice of the second letter, and so on. If your phone is set to Spanish, accented letters are available. Wait for the cursor to move right and enter the next character. Press (#) to enter a space.
- To enter a number, press and hold a number key until the number appears on the screen.
- Tip: The Abc/ABC/abc icon on the bottom right corner of the screen indicates you are in Abc input mode.

Rapid Entry (T9) with Number Keypad

From the text entry field, select **OPTIONS** > **Text Mode** > **T9Word** to check words you are trying to spell against a dictionary of common words. You can enter text in the following ways:

- To enter words, press a key once. For example, to enter the word "any" press the 2 > 6 > 9 keys. If the word doesn't match what you want, scroll up or down to look at other word matches. When you see the word you want, press (# ").
- To change case mode, press 🐨.
- To enter a number, press and hold a number key until the number appears on the screen.

Tip: The T9Word/T9WORD/T9word icon on the bottom right corner of the screen indicates you are in T9 input mode.

Enter Symbols with Number Keypad

While entering text in **Abc** mode, you can enter symbols by pressing $1 \equiv$ until you see the symbol you want.

To access the full set of symbols:

- 1. From the text entry field, select OPTIONS > Text Mode > Symbols.
- Scroll up or down to view the list of symbols.
- **3.** Highlight your desired symbol and press to enter it.

Text Entry Quick Reference

This table gives instructions for entering text.

То	Do this
Enter a letter	Use Abc or T9Word mode and press a key until you see the letter you want.
Enter a number	Use 123 mode and press a key.
Enter a symbol	Use Symbols mode and highlight a symbol you want and press
Enter a smiley	Use Smileys mode and highlight a smiley you want and press
Enter an emoticon	Use Emoticons mode and highlight an emoticon you want and press
Enter a web shortcut	Use Web Shortcut mode and highlight a word you want and press .
Enter a space	Press (# 22).
Erase a character	Press 🗲 .
Erase all characters	Press and hold
Move the cursor right or left	Scroll left or right.
Move the cursor up or down	Scroll up or down.
Change case mode	Press 🗶 📬.
Capitalize any letter	In Abc or T9Word mode, press 💓. Choose uppercase (ABC or T9WORD).
Lowercase any letter	In Abc or T9Word mode, press 💓. Choose lowercase (abc or T9word).
Initial caps	In Abc or T9Word mode, press (*). Choose sentence case (Abc or T9Word).
Select options on the bottom of the screen	Press the appropriate left or right softkey.

This section describes how your phone can retrieve and playback media files and other downloads.

My Stuff Menu

Select My Stuff from the main menu to access the following functions:

Level 1 >	Level 2 >	Level 3
My Stuff	Ringtones	Displays your ringtones and the Get New option.
	Graphics	Displays your graphics.
	Ringback Tones	Launch application to purchase Ringback Tone.

Ringtones

Ringtones stores your downloaded ringtones.

You can download ringtones to your phone from the Assurance Wireless Website at **www.assurancewireless.com.** or directly from your phone. Charges apply.

Download a Ringtone

Before downloading, make sure you have enough money in your cash balance; otherwise you can Top-Up your account.

- 1. From **Ringtones**, select **Get New** and search for a ringtone.
- 2. Follow the prompts to purchase and download the selected ringtone.

Assign a Ringtone

- 1. From Ringtones, select a ringtone.
- 2. Select Assign and choose how you want to assign the ringtone.

Ringback Tones

Select **Ringback Tones** to purchase ringback tones for your account. For more information about your account, go to **www.assurancewireless.com**.

5 My Account

You can manage your Assurance Wireless account directly from your phone. The basic tasks are summarized in this chapter. For more information about your account, go to www.assurancewireless.com.

Check your Account Balance

You can check your Assurance Wireless account status by selecting **My Account** > **Balance + Usage** from the main menu. Your account information appears. When your account is low or empty, you receive a notification to Top-Up.

Note: Additional charges may apply for multiple balance checks in one day. Visit www.assurancewireless.com for more details.

Top-Up your Account

Top-Up is how you add money to your Assurance Wireless account. You can Top-Up your Assurance Wireless account right from your phone. First, buy a Top-Up card from one of the thousands of retailers that carry them or register your debit card, credit card, or PayPal account at www.assurancewireless.com.

▲ Note: You cannot register a debit or credit card from your phone, and must register online first before you can Top-Up with this method via the phone. When your balance is low, you can Top-Up your Assurance Wireless account from your phone.

Top-Up with a Top-Up Card

- 1. From the main menu, select My Account.
- 2. Highlight Top-Up link and press
- 3. Enter your Account PIN and select DONE.
- 4. Scroll down to select Login and press .
- 5. Enter your Top-Up card's PIN number and press .
- 6. Scroll down to select **Top-Up Now** and press .
- 7. You are now Topped-Up. Press 🐨 to exit.

Top-Up with a Debit Card, Credit Card, or PayPal Account

- 1. From the main menu, select **My Account**.
- 2. Highlight Top-Up link and press
- 3. Enter your Account PIN and select **DONE**.
- 4. Scroll down to select Login and press .
- Scroll down to select either Credit Card or PayPal and press .
- 6. Enter the amount you want to Top-Up and press . (A minimum Top-Up of \$10 may be required.)
- 7. Scroll down to select **Top-Up Now** and press
- 8. You are now Topped-Up. Press rot to exit.

Note: You can also Top-Up over the Web at www.assurancewireless.com.

For More Information

For more information about your Assurance Wireless account or Assurance Wireless service, visit www.assurancewireless.com.

6 Settings

Settings Menu

Select Settings from the main menu to access the following functions:

Level 1 >	Level 2 >	Level 3
Settings	Display	Access these options: Graphic, Brightness, Backlight, Notification, Picture ID, Power Save Mode, Keypad Light, Clock/Calendar, and Greeting.
	Volume	Access these options: Incoming Ringtone, Playback Volume, Power Up/Down, Key Beeps, and Escalate Setting.
	Ringtones	Access these options: Incoming Calls, Voicemail, Messages, Calendar, and Power Up/Down.
	Keyguard	Access these options: On or Off.
	Text Entry	Access these options: Word Complete, Next Word Complete, Phrase Complete, Word Scan, Word Choice List, Input Language, My Words, and Help.
	Phone Info	Access these options: My Phone#, Memory Status, Icon Glossary, Version, Advanced, My Account, and UL Environment Certification.
	Lock Phone	Access these options: Lock Now, Change Lock Code, and Lock Code Hint.
	Reset/Delete	Access these options: Reset Settings, Reset Phone, Delete Stuff, and Change Lock Code.
	Others	Access these options: Accessibility, Airplane Mode, Alerts, Call Setup, Data Settings, Headset Mode, Language, Location, and Navigation Keys.

Display

Adjusting your phone's display settings not only helps you see what you want, they can also help increase battery life.

Set Graphics

From **Graphic**, select a graphic on the home screen.

Set Main Menu View

From the home screen, select **MENU**. Select one of the following:

- **GRID VIEW** displays icons of each menu item, with its name at the bottom of the screen.
- LIST VIEW displays a list of all menu items.

Set Brightness

- 1. From **Brightness**, scroll to change the brightness level.
- 2. Select a brightness level.

Backlight

You can adjust Backlight to maximize brightness or maximize battery life.

Set Backlight Dim Duration

- 1. From Backlight, select Backlight Dim.
- 2. Select Always Bright, Always Dim, or a preset length of time to elapse before the screen backlight dims.

Set Backlight Off Duration

- 1. From Backlight, select Backlight Off.
- Select a preset length of time to elapse before the screen and keypad backlights turn off.

Set the Notification Pop-up

This option allows you to enable or disable notification pop-up when you receive a new notification (except for incoming call and alarm) while an application is running.

• From Notification, select Enable Pop-up or Disable Pop-up.

Set a Picture ID

You can select Picture IDs for your contacts, unsaved numbers, private or unknown numbers.

- 1. From Picture ID, select Contact, Unsaved Numbers, or Private / Unknown. (If you select Contact, select an entry.)
- 2. Scroll up or down to select a picture ID option and select an image to assign.

Set Power Save Mode

This feature helps conserve your battery power by automatically adjusting the backlight and keypad setting of your phone.

- 1. From Power Save Mode, select On.
- 2. Read the message and select CONTINUE.

Set Keypad Light

• From Keypad Light, select On.

Set the Clock/Calendar

• From Clock/Calendar, select a clock/calendar display option.

Set a Custom Greeting

You can display your own custom greeting on the home screen.

- 1. From Greeting, select Custom.
- 2. Enter a custom greeting.
- 3. Select DONE to save your greeting.

Volume

Adjust your phone's volume settings to suit your needs and your environment.

Adjust Volume

1. From Volume, select Incoming Ringtone, Playback Volume, Power Up/Down, or Key Beeps.

- If you select Power Up/Down, select On or Off.
- If you select Key Beeps, select Tone Volume or Tone Type.
- 2. Scroll up or down to select a volume level.
- Tip: You can adjust the ringtone volume from the home screen (or the earpiece volume during a call) by using the volume key.

Set Escalate Setting

- 1. From Volume, select Escalate Setting > Escalate.
- 2. Select On or Off.
 - If you select **On**, select **Time Interval** to select a volume increase time interval.
- Warning: Turning off escalating ringer will make your phone ring loudly. Unexpected loud sounds could damage your hearing.

Ringtones

You can assign a ringtone or vibration pattern to incoming calls, messages, etc. and also enable audio guidance.

Select Ringtones for Incoming Calls and Messages

- 1. From Ringtones, select Incoming Calls or Messages.
- Select Contacts, Unsaved Numbers, or Private / Unknown.

- If you select Contacts, select
 All Contacts, or select
 One Contact to select an entry.
- **3.** Scroll up or down to select a ringtone option and select a ringtone.

Select Ringtones for Voicemail, Calendar, and Power Up/Down

- 1. From Ringtones, select Voicemail, Calendar, or Power Up/Down.
- 2. Select Downloaded, Preloaded Ringtones, or No Ringtone.
- **3.** Scroll up or down to select a ringtone option and select a ringtone.

Keyguard

Use **Keyguard** to lock the keypad immediately or to automatically lock the keypad after a period of inactivity to prevent accidental key presses.

Enable Keyguard

• From Keyguard, select On.

– or –

From the home screen, press and hold \frown .

Unlock Keyguard

 From the home screen, press and then press to unlock the keypad.

Text Entry

You can configure settings for text entry. From **Text Entry**, select one of the following:

- Word Complete to suggest possible words based on letters you have entered.
- Next Word Complete to automatically display the word that may follow the current text input.
- **Phrase Complete** to set the phone to predict possible phrases after one word with a space is entered.
- Word Scan to allow the predictive text input system to recognize words by searching Contacts.
- Word Choice List to select whether to display the word choice list.
- Input Language to select the language to enter (English or Spanish).
- **My Words** to edit or delete custom words you have added to the predictive text database.
- Select Text to select text for copying, cutting or adding (if applicable).
- Delete All to delete all text (if applicable).
- Help to view the T9 instructions.

Phone Info

View Phone Number

 Select My Phone# to view your phone's phone number, MSID, and other information.

Check your Phone Memory

• Select **Memory Status** to check the memory usage of your phone.

View Phone Icons

• Select **Icon Glossary** to view the icons used in your phone.

View Version Information

• Select Version to check your phone's software and hardware information.

View Advanced Information

 Select Advanced to view your phone's advanced information.

My Account

• Select My Account to manage your account.

UL Environment Certification

 Select UL Environment Certification to display the UL Environment Certification mark.

Lock Phone

The **Lock Phone** settings menus let you set phone security, lock code, and more.

Set Lock Phone

When your phone is locked, you can only make calls to 911 or ICE Contact.

- 1. From Lock Phone, enter your four- digit lock code.
- 2. Select Lock Now.

Unlock the Phone

- 1. From the home screen, select UNLOCK.
- 2. Enter your four-digit lock code.

Change Lock Code

- 1. From Lock Phone, enter your four- digit lock code.
- 2. Select Change Lock Code.
- 3. Enter a new four-digit code.
- Re-enter your new lock code. (You will be prompted to create a lock code hint to help you remember your new lock code.)
- 5. Select YES to create a lock code hint or NO to return to the previous menu.

Reset/Delete

Delete Phone Content

You can quickly and easily delete all the content that you have created or stored in your phone.

- 1. From Reset/Delete, enter your fourdigit lock code.
- 2. Select Delete Stuff.
- 3. Select one of the following:
 - Messages to delete all messages.
 - Call Logs to delete all call histories from the phone.
 - Browser Cookies and Cache to delete all Web cookies and all Web cache memory saved in the phone.
 - Downloaded Content to delete all data downloaded to your phone.
 - Contacts to delete all of your Contacts including speed dial numbers saved in your Contacts.
 - Voice Memo to delete all voice data and call memos saved in the phone.
 - All Stuff to delete all user-added data.
- 4. Read the message and select **DELETE**.

Reset Your Phone and Phone Content

This option lets you clear different types of personal information stored on your phone, reset your phone to factory settings, or both.

- 1. From Reset/Delete, enter your fourdigit lock code.
- 2. Select one of the following:
 - Reset Settings to restore all the factory defaults, including ringtone types and display settings. Contacts, History, Calendar, and Messaging are not affected.
 - **Reset Phone** to reset all settings and erase all data on your phone.
- 3. Read the message and select RESET SETTINGS or RESET PHONE.

Others Settings

You can customize additional settings on your phone such as accessibility, airplane mode, alerts settings, call setup options, data settings, headset mode, display language, location mode, and navigation key shortcut.

Accessibility Settings

The **Accessibility** menu lets you enable and manage accessibility-related features.

Voice Guide

Voice Guide allows you to hear voice prompts and spoken numbers or key names as you press a key, and also to hear menus and options, Contacts names, email addresses, URLs, etc., as you select each item onscreen. (The default setting is **Off**.)

To enable Voice Guide:

- 1. From Accessibility, select Voice Services > Voice Guide > Speech Output.
- 2. Select On or Off.

To adjust the Speech Rate:

- 1. From Accessibility, select Voice Services > Voice Guide > Speech Rate.
- 2. Select Slow, Normal, or Fast.

Voice Recognition Settings

You can control the settings associated with voice recognition. See "Voice Recognition" on page 46 for more information.

 From Accessibility, select Voice Services > Voice Recognition to display the voice recognition settings menu.

To change the voice recognition confirmation:

- 1. From Voice Recognition, select Confirmation.
- 2. Select one of the following:
 - Automatic to ask for confirmation only when the system is not sure what you said.
 - Always Confirm to always ask for confirmation.

 Never Confirm to never ask for confirmation.

To adapt the system to your voice:

- 1. From Voice Recognition, select Adaptation > Adapt Voice.
- Select START and repeat each word, phrase, or telephone number you hear.

To reset the adaptation:

- 1. From Voice Recognition, select Adaptation.
- 2. Select Reset Voice > YES.
- To change the audio mode:
- 1. From Voice Recognition, select Audio Modes.
- 2. Select one of the following:
 - Expert Mode to sound a beep only.
 - Prompt Mode to prompt for required information.
 - Readout Mode to prompt for required information and to read the text displayed on the main screen.

To change the dialing region:

- 1. From Voice Recognition, select Dialing Region.
- 2. Select one of the following:
 - North America to recognize only numbers valid in North America.
 - Other to recognize any number regardless of location.

To display the software version:

 From Voice Recognition, select About.

Connect to TTY Device

You can connect the phone to a teletype (TTY) device for the hearing impaired. (TTY device sold separately.)

Note: Enable TTY only when using the phone with a TTY device.

- 1. Connect the TTY device to your phone.
- 2. From Accessibility, select TTY.
- 3. Select OK to clear the notification.
- 4. Select one of the following:
 - TTY Off to disable TTY.
 - TTY VCO to enable TTY mode in Voice Carry Over mode.
 - **TTY HCO** to enable TTY mode in Hearing Carry Over mode.
 - TTY Full to enable all TTY settings.

Vibrate Type

You can select vibration patterns for incoming calls, messages, alarms, and scheduled events.

- 1. From Accessibility, select Vibrate Type.
- 2. Select Incoming Calls, Voicemail, Messages, or Alarm/Calendar.
- 3. Select a vibration pattern.

Screen Contrast

You can make your screen easier to read with a high contrast color scheme.

- 1. From Accessibility, select Screen Contrast.
- 2. Select Standard Color or High Contrast BW.

Connect to Hearing Aid Device

With a hearing aid device (sold separately) connected, you can enable the hearing aid feature.

- 1. Connect the hearing aid device to your phone.
- 2. From Accessibility, select Hearing Aid.
- 3. Select OK to clear the notification.
- 4. Select On.

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as games and voice memos, when you are on an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

- 1. From Airplane Mode, select OK to clear the notification.
- 2. Select one of the following:
 - On to activate Airplane Mode. Airplane Mode will be deactivated when you turn the phone off.

- Off to deactivate Airplane Mode.
- On Power-up to activate Airplane Mode each time you turn the phone on.
- **Tip:** While in Airplane Mode, your phone's screen will display the airplane mode icon ∑>.

Alerts

You can change the alert settings according to your needs.

Alerts Notification

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

- 1. From Alerts, select Beep Each Minute, Out of Service, or Connect.
- 2. Select On or Off.

Voicemail or Message Alerts

You can set how often your phone alerts you when there is a new voicemail or message notification.

- 1. From Alerts, select Repeated Tone > Voicemail or Messages.
- 2. Select Single Tone (once only) or Repeated Tone (once every minute).

Persistent Alerts

You can set the type of Alert you would like to receive.

- 1. From Alerts, select Persistent Alerts.
- 2. Select Audible Tone or Vibrate.
- 3. Select On or Off.

Call Setup Options

You can configure various call-related settings.

Abbreviated Dialing

Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features:

- Contacts Match Retrieve any number saved in your Contacts by entering four or more digits of any part of the number.
- **Prepend** Prepend the first five or six digits (for example, the area code and prefix) to any four or five digits you enter.

To activate the Prepend feature:

- 1. From Call Setup, select Abbrev. Dial.
- 2. Select Prepend > On.
- 3. Enter a five- or six-digit number and select OK.

To place a call using Abbreviated Dialing:

 Enter the four or more digits of any part of a Contacts entry's phone number to use the Contacts Match feature.

– or –

Enter the last four or five digits of the number to use the Prepend feature.

2. Press • to call the displayed number.

Call Answer Mode

You can select how to answer incoming calls on your phone.

- 1. From Call Setup, select Call Answer.
- 2. Select Talk Key or Any Key.

Auto-Answer Mode

Set your phone to automatically pick up incoming calls. Remember, your phone will answer calls in auto-answer mode even if you are not present.

- 1. From Call Setup, select Auto-Answer.
- 2. Select one of the following:
 - Hands-free to answer calls automatically when the phone is connected to an optional headset or hands-free device.
 - Speakerphone to answer calls automatically in speakerphone mode.
- 3. Select the time you would like your phone to wait before answering.

Data Settings

Although your phone's data services are turned off by default, you may enable them at any time.

To enable data services:

- 1. From Data Settings, select Data > On.
- 2. Read the message and select YES.

To disable data services:

- 1. From Data Settings, select Data > Off.
- 2. Read the disclaimer and select **DISABLE**.

Net Guard

The Net Guard helps you avoid accidental connections when you connect to the Web.

To enable or disable Net Guard:

1. From Data Settings, select Net Guard.

- 2. Select On or Off.
- Note: When enabled, Net Guard appears only once as long as you have not turned the phone off and on.

Update Data Profile

If you choose to change your user name and select a new one online, or make any changes to your services, you must then update the profile on your phone.

Headset Mode

You can set the sound output destination of incoming ringtone on your phone. From **Headset Mode**, select one of the following:

- Normal to play the ringtone for incoming calls through both the headset and the speaker.
- Headset Only to play the ringtone for incoming calls only through the headset.

Display Language

You can choose to display your phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:

- 1. From Others, select Language.
- 2. Select English or Español.

Location

Before using any of the location-based services, you must turn on your phone's location feature.

To enable your phone's location feature:

- 1. From Location, select On/Off.
- 2. Select OK to clear the notification.
- 3. Select On.
- **Tip:** When the Location feature is on, your phone's home screen will display the (1) icon. When Location is turned off, your phone will display the (2) icon.

To send the GPS log to other devices:

1. From Location, select NMEA Output.

2. Select USB.

▲ Note: Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

Navigation Key Shortcut

You can use the navigation keys as shortcuts to access specific menu items directly from the home screen. You can reassign the default shortcuts to the menu items you choose.

- 1. From Navigation Keys, select the navigation key you wish to reassign.
- 2. Scroll up or down to highlight a function.
- Select ASSIGN to save. (For options with submenu levels, such as Settings, you can assign submenu options by navigating to the desired option.)

7 Contacts

Use Contacts to store information about a person or company.

Access Contacts

Access Contacts List

1. From the home screen, select **CONTACTS**.

– or –

Select Contacts from the main menu.

- 2. Enter the first letter of your desired contact and scroll to highlight it.
- 3. Do one of the following:
 - Press to call the contact.
 - Press to view the contact's details.
 - Select Add New... to create a new contact.
 - Select **OPTIONS** to access more functions.

View Contact Details

- 1. From the home screen, select **CONTACTS**.
- 2. Select a contact to show the details.

Add Contacts

Add Contacts from Home Screen

- 1. From the home screen, enter a phone number to save.
- 2. Select OPTIONS > Save.
- 3. Select New Entry or Existing Entry.
- If you chose New Entry, select a number type, and then enter the new entry name.

– or –

If you chose **Existing Entry**, select an entry to which you want to save the number, and then highlight a number type and press .

5. When done, select DONE.

Add Contacts from Contacts Menu

- 1. From the Contacts list, select Add New... > New Contact.
- 2. Enter a name for the contact. Scroll down to the next field when done.
- 3. Enter a primary number for the contact and select a number type for the entry.
- Enter additional phone numbers, email addresses, and other contact details. (Scroll up or down to move through the contact fields.)
- 5. When done, select DONE.

Add a Code or Extension

When saving the phone number of an automated service, you may include a pause for dialing an extension.

- 1. From the home screen, enter a phone number.
- 2. Select OPTIONS and a type of pause:
 - Hard Pause causes the phone to wait until you select SEND TONES while making the call.
 - 2-Sec. Pause causes the phone to stop dialing for two seconds.
- 3. Enter the remaining numbers and select OPTIONS > Save.
- 4. Complete the contact information and select **DONE**.

Use Contacts

Call Contacts

- 1. From the Contacts list, highlight a contact.
- 2. Press to dial the entry's default phone number.

– or –

To dial another number from the same entry, select an entry to display the contact details screen, highlight a number and then press •••.

Send a Text Message to Contacts

- 1. From the Contacts list, select a contact.
- 2. At the contact details screen, highlight a number or email address.
- 3. Select SEND MESSAGE.
- 4. Complete your text message and select **SEND**.

Send a Contact

- 1. From the Contacts list, select a contact.
- Select OPTIONS > Send Contact to send to a Bluetooth-enabled device.
- **3.** Complete the appropriate task to send the contact information.

Customize Contacts

Edit Contact Details

- 1. From the Contacts list, highlight a contact.
- 2. Select OPTIONS > Edit Contact.
- Enter additional phone numbers, email addresses, and other contact details. (Scroll up or down to move through the contact fields.)
- 4. When done, select DONE.

Assign Number Types

- 1. From the Contacts list, select a contact.
- At the contact details screen, select OPTIONS > Edit.
- 3. Highlight the number and select OPTIONS > Set # Type.
- Select a number type. The appropriate icon appears next to the number in your contacts list.
- 5. Select DONE.

Assign Ringtones to Contacts

- 1. From the Contacts list, select a contact.
- 2. At the contact details screen, select Set Ringtones.
- 3. Select Incoming Calls or Message > Change.
- 4. Select a ringtone from the list. (Scroll to select a ringtone.)

Assign Pictures to Contacts

- 1. From the Contacts list, select a contact.
- At the contact details screen, scroll up to select .
- 3. Select Choose Photo.
- 4. Select a picture from the list. (Scroll to select a picture.)

Add a Prefix to Phone Numbers

Use **Prepend** to add a prefix, such as an area code, to a phone number:

- 1. From the Contacts list, select a contact.
- 2. At the contact details screen, highlight a number.
- Select OPTIONS > Prepend to enter the prefix at the beginning of the number.

Assign Speed Dials to Contacts

- 1. From the Contacts list, select a contact.
- 2. At the contact details screen, highlight a number.
- 3. Select OPTIONS > Set Speed Dial.
- 4. Select a location from the list to assign the speed dial number.

Delete Contacts

- 1. From the Contacts list, select a contact.
- 2. Select OPTIONS > Delete Contact > DELETE.
- Note: You cannot recover deleted information.

Contact Groups

You can assign your contacts to groups.

Create a New Group

- From the Contacts list, select Add New... > New Group.
- 2. Read the message and select START.
- Select contacts from the list provided. A checkmark appears next to each selection. (You can also remove checkmarks.)
- 4. When finished, select CONTINUE.
- 5. Enter a name for the group and select **SAVE**.

Remove Contacts from Groups

- 1. From the Contacts list, highlight a group.
- 2. Select OPTIONS > Edit Group.
- 3. Highlight a member and select OPTIONS > Remove from Group > YES.
- 4. Repeat step 3 to remove additional members.

5. When finished, select SAVE.

Delete a Group

- 1. From the Contacts list, highlight a group.
- 2. Select OPTIONS > Delete Group > DELETE

Speed Dial List

Assign Speed Dial Numbers

- 1. From the Contacts list, select **OPTIONS** > **Settings** > **Speed Numbers**.
- 2. Highlight an unassigned number (marked as empty) and select ASSIGN.
- 3. At the contacts list, select a contact.

Clear Speed Dial Numbers

- 1. From the Contacts list, select OPTIONS > Settings > Speed Numbers.
- Highlight an assigned number and select OPTIONS > Remove.

Dial Services

Your Contacts list is preprogrammed with contact numbers for various services.

- 1. From the Contacts list, select **OPTIONS** > **Settings** > **Services**.
- 2. Select a service and press -.

ICE Contacts

Your phone is equipped with a key that displays the ICE (In Case of Emergency) contacts, which could be very helpful in case of emergency.

Add an ICE Contact

- 1. From the Contacts list, select OPTIONS > Settings > ICE > ICE Contacts.
- 2. Highlight Add to ICE Contacts under "Call" or "Text" field and select ASSIGN.
- 3. Select the entry to register as ICE contact.

Call an ICE Contact

- **1.** From the home screen, press and hold $\underbrace{*^{\frac{1}{12}}}_{\bullet}$.
- 2. Read the message and select OK.

Replace or Remove an ICE Contact

- 1. From the Contacts list, select OPTIONS > Settings > ICE > ICE Contacts.
- 2. Highlight an entry and select OPTIONS.
- 3. Select **Replace** to select another contact. Select a new contact from the displayed list.

– or –

Select **Remove** > **YES** to remove the selected contact.

Emergency Message

To send an emergency message:

- From the Contacts list, select OPTIONS
 > Settings > ICE.
- 2. Select SEND TEXT > OK.
- Note: When Location settings is turned off, it will be automatically turned on.
- To enter or edit the emergency message:
- From the Contacts list, select OPTIONS
 > Settings > ICE.
- 2. Select Emergency Message > EDIT.
- 3. Enter or edit the message and select **DONE**.

ICE Information

- From the Contacts list, select OPTIONS
 > Settings > ICE.
- 2. Select My Information > EDIT.
- 3. Enter or edit the necessary information and select **DONE**.

8 Messaging

Use Messaging to send, receive, and erase messages from your phone.

Messaging Menu

Select Messaging from the main menu to access the following functions:

Level 1 >	Level 2 >	Level 3
Messaging	Voicemail	Access these options: Call Voicemail and Voicemail Details.
	Send Message	Compose a text message.
	Messages	Shows a list of threads.

Use Voicemail

Set Up your Voicemail

You should set up your Voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access.

- Follow the voice prompts to create your password and record your name and greeting.
- Note: It is strongly recommended that you set a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Check your Voicemail

When you receive a voicemail message, a notification with a voicemail message icon appears at the top of your screen.

- 1. At the voicemail notification, press -.
- Enter your voicemail password if prompted.
- 3. Follow the voice prompts to listen to and manage your voicemail messages.

Retrieve Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone.

From your wireless phone:

 To use the phone's menu, select Messaging > Voicemail > Call Voicemail.

From any other phone:

- 1. Dial your wireless phone number.
- 2. When your voicemail answers, press the asterisk key (*).
- 3. Enter your password.

Check Voicemail Details

You can review your voicemail messages on your wireless phone.

From Messaging, select
 Voicemail > Voicemail Details.

Send Messages

You can send and receive text messages with most mobile phones and email addresses.

Create a Text Message

- 1. From Messaging, select Send Message.
- 2. Select a recipient from the list or from the following options:
 - Go to Contacts to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
 - MULTIPLE to select multiple recipients. Select CONTINUE when you have finished selecting and entering recipients.

- NEW ADDRESS to enter a recipient's phone number or email address directly. Select CONTINUE to proceed.
- 3. Enter the message. (Select **OPTIONS** to access more features.)
- 4. When done, select SEND.

Access Messages

Read and reply to the messages you have received.

To read a message:

 When you receive a message, your phone will display a notification message. Use your navigation key or select View.

To reply to a message:

- 1. While the message is displayed, select **REPLY**.
- 2. Compose a reply.
- 3. When done, select SEND.
- ▲ Note: The Kyocera JAX is not capable of receiving picture and video messages.

Threaded Messaging

Threaded messaging lets you follow a chain of messages to and from a particular contact.

To display the thread list:

• From Messaging, select Messages.

View Messages

Select a thread to display the messages sent to and received from a particular contact, in reverse chronological order. Failed, pending, and draft messages are also listed.

- Me Message you sent.
- Me (Failed) Message you did not send successfully.
- Me (Pending) Message you have not sent yet because your phone has no network connection. The message will be sent automatically when your phone reconnects to the network.
- **Me (Draft)** Message you saved as a draft. Only one draft can be saved in each thread, and that draft appears at the top of the thread.

Threaded Messaging Options

When you are viewing a messaging thread list, select **OPTIONS**. You can choose from the following options. (Options will vary according to screen.)

- Forward to forward the selected message.
- Lock to lock the selected message.
- **Unlock** to unlock the selected message.
- Unlock All to unlock all messages.

▲ Note: Messages are automatically deleted starting with the oldest. To save messages, lock them.

• **Delete** to delete the selected message.

- Call to dial the phone number appearing in the selected message.
- Launch to open the URL appearing in the selected message.
- Save Number to save the phone number appearing in the selected message.
- Save Email to save the email address appearing in the selected message.
- Manage Text Blocking to block text messages from specific phone numbers or email addresses.
- Block This Sender to block text messages from the phone number or email address of the selected message's sender.
- Settings to display the Messaging Settings menu.
- **Combine/Uncombine** to display segmented messages as one message or vice versa.
- More Information to display more information when receiving an Emergency Alert message. See "Emergency Alerts" on page 38.

Message Settings

Messaging settings allow you to set how the phone handles incoming and outgoing messages.

Clear Alerts Icon

Clear Alerts Icon will clear the envelope icon on the display.

- 1. From Messaging, select OPTIONS > Clear Alerts Icon.
- 2. Select YES.

Message Alerts

You can set how often your phone alerts you when there is a new message notification.

- 1. From Messaging, select OPTIONS > Repeated Tone > Messages.
- 2. Select Single Tone (once only) or Repeated Tone (once every minute).

Callback Number

With this feature, you can specify the callback number your recipients see when you send messages.

- 1. From Messaging, select OPTIONS > Callback Number.
- 2. Select None, My Phone Number, or Other. (If you select Other, enter a callback number.)

Set your Signature

Add a customized signature to each message you send.

- 1. From Messaging, select OPTIONS > Signature.
- Select On (If you do not wish to attach a signature to your outgoing messages, select Off.)
- 3. Enter a signature and select OK.

Edit Preset Messages

Your phone comes with preset messages, such as "Give me a call" which you can insert into the body of a text message.

- From Messaging, select OPTIONS > Preset Messages. (The list of preset messages will be displayed.)
- 2. Select **OPTIONS** and do one of the following:
 - Select Send Message to insert a preset message to your text message.
 - Select Edit to edit the text.
 - Select **Delete** to delete the preset message.
 - Select Reset all messages to reset all messages.
 - Select Select Language to change the language of the preset message.

Emergency Alerts

Your phone is compatible with federally supervised cell phone alert services which send out broadcast SMS messages for public warning.

- 1. From Messaging, select OPTIONS > Emergency Alerts.
- 2. Check the box next to the options you wish to select:
 - Presidential Alerts to deliver a national Presidential alert.
 Presidential Alerts is always grayed out (not selectable) and cannot be excluded.

- Imminent Threat Extreme to deliver emergency alerts in an extreme emergency situation (an extraordinary threat to life or property).
- Imminent Threat Severe to deliver emergency alerts in a severe emergency situation (a significant threat to life or property).
- Amber Alerts to deliver alerts related to missing or endangered children.
- Emergency Alerts Test Messages to send a test message to make sure that the alert messages can be successfully received.

Long Message Reassembly

When you receive a long message, it is divided into up to 15 messages and delivered to your phone. You can choose to combine them to display as one message rather than segmented ones.

- 1. From Messaging, select OPTIONS > Long Message Re-assembly.
- 2. Select On or Off.

Simple Data Exchange

This feature makes it easy to select certain information in a message and automatically save it or use it in a related application. Simple Data Exchange works with these types of information:

- Email addresses
- Street addresses
- Phone numbers
- Web addresses (URLs)

Data Exchange Options

- When viewing a message, highlight an email address, a street address, a phone number, or a Web address (URL) and press .
- 2. You will find the list of available options.
- 3. Select an option and complete the appropriate task.

9 Tools

Tools Menu

Select Tools from the main menu to access the following functions:

Level 1 >	Level 2 >	Level 3
Tools	Activate This Device	Launch the Device Self Service application.
	Alarm	Set an alarm.
	Calendar	Access your calendar.
	Bluetooth	Access these options: On/Off, Visibility, Add New, Trusted Devices, and My Bluetooth Info.
	Update Phone	Access these options: Update Firmware and Update PRL.
	Voice Services	Access these options: Voice Recognition and Voice Memo.
	Calculator	Perform basic calculations.
	Countdown	Set a countdown timer.
	Stopwatch	Use a stopwatch timer.
	World Clock	View times from different time zones.
	Notepad	Use the note pad.

Alarm

Your phone comes with a built-in alarm that has multiple alarm capabilities.

Set an Alarm

- 1. From Alarm, select an alarm number.
- 2. Turn the alarm on or off by selecting the **Alarm** field.
- 3. Enter a description by selecting the **Description** field.
- 4. Select a time by selecting the **Time** field.
 - Scroll left or right to move between hour, minute and AM/PM fields.
 - Scroll up or down to change hour, minute and AM/PM.
- 5. Select a repeat status by selecting the **Repeat** field.
- 6. Select a ringtone option by selecting the **Ringtone** field.
- 7. Select a volume level by selecting the **Volume** field.
- 8. Select a ringtone length by selecting the **Ringtone Length** field.
- 9. Select a snooze interval by selecting the **Snooze Interval** field.
- 10.Select the number of times the snooze should repeat by selecting the Snooze Times field.
- 11. Select SAVE.
- Tip: From Alarm, select ON or OFF to toggle the alarm on and off.

Calendar

Use **Calendar** to schedule events and set reminder alerts.

Create an Event

- 1. From **Calendar**, highlight a day to which you would like to add an event.
- Select OPTIONS > Add Schedule and enter a description. Scroll down to move to the next field when done.
- 3. Select a category by selecting the **Category** field.
- 4. Select a priority by selecting the **Priority** field.
- 5. Select a start and end time by selecting the **Start** and **End** fields.
- 6. Enter a location by selecting the Location field. Select EDIT to enter a text.
- 7. Select a ringtone option by selecting the **Ringtone** field.
- 8. Select an alarm time by selecting the Alarm Time field.
- 9. Select a repeat status by selecting the **Repeat** field.
- 10.Select SAVE.
- **Tip:** To change the calendar display views, select **MONTH** or **WEEK** repeatedly to toggle between monthly and weekly views.

Add a To Do List Item

- 1. From Calendar, highlight a day to which you would like add a To Do list item and select OPTIONS.
- 2. Scroll right to select Add To Do and enter a description. Scroll down to move to the next field when done.
- 3. Select a category by selecting the **Category** field.
- 4. Select a priority by selecting the **Priority** field.
- 5. Select a time and date for the item by selecting the **Due Time/Date** field.
- 6. Select a status for the item by selecting the Status field. When you add an item, set it to Needs Action.
- 7. Select SAVE.

Calendar Alerts

If you have an event on the Calendar, your phone alerts you with a ringing or vibrating alarm and displays a summary of the event. To respond to the alarm, do one of the following:

- Select **SNOOZE** or **Snooze** to stop the alarm and start snooze mode.
- Select **DISMISS** to clear the alarm.
- Select **View** to display the event detail screen.

View Events

- From Calendar, select the day for which you would like to view events or select OPTIONS > Schedule List or To Do List.
- 2. Highlight an event and press . The event's details are displayed. You can edit the event on this screen.

Delete Events

- From Calendar, select the day for which you would like to delete an event or select OPTIONS > Schedule List or To Do List.
- 2. Highlight an event and select OPTIONS > Delete.
- 3. Select one of the following:
 - This to delete the highlighted event.
 - Select to delete multiple events.
 - All on This List to delete all events on the list.
 - All Completed Events to delete completed To Do List items.
- 4. Select YES.

Delete Old Events or All Events

- 1. From Calendar, select OPTIONS > Delete Memory.
- 2. Select Delete Old or Delete All.
- 3. Select YES.

Bluetooth

Bluetooth[®] is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

Turn Bluetooth On and Off

By default, your phone's Bluetooth feature is turned off. Turning Bluetooth on enables your phone's Bluetooth functions.

- 1. From Bluetooth, select On/Off.
- 2. Select ON to enable Bluetooth. Select OFF to disable Bluetooth.

Make Your Phone Discoverable

To make your phone discoverable, you must set your phone's visibility to other than **Hidden**.

- 1. From Bluetooth, select Visibility.
- Select Visible for 3 min or Always visible.

Bluetooth Menu

The Bluetooth menu allows you to set up many of the characteristics of your phone's Bluetooth feature.

From **Bluetooth**, select from the following options:

- Select On/Off to enable or disable Bluetooth.
- Select Visibility > Hidden, Visible for 3 min, or Always visible to set your Bluetooth visibility.
- Select Add New to add a new Bluetooth device.
- Select Trusted Devices to display a list of trusted Bluetooth devices.
- Select **My Bluetooth Info** to display your phone's Bluetooth name, address, class, and supported profiles.

Pair Bluetooth Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey (PIN) is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

- 1. From Bluetooth, select Add New.
- 2. Select the device you wish to pair with.
- If prompted, accept the connection on the receiving device, and enter the same passcode on both your phone and the other device, or confirm the auto-generated passcode, and then select OK.

- 4. Edit the device name and select SAVE.
- ▲ Note: Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible.

View the Trusted Devices List

This list displays a list of devices which are paired with your phone and set as trusted devices. From **Bluetooth**, select **Trusted Devices**.

- Select **CONNECT...** to connect to the selected Bluetooth device.
- Select **TRANSFER...** to send data saved on your phone to the selected Bluetooth device.
- Select OPTIONS to access more features:
 - Add New to add a new Bluetooth device.
 - Delete or Delete All to delete the selected device or all devices from the list.
 - Auto-Accept to configure your phone's accessibility to other Bluetooth devices.
 - View/Edit Info to view or edit the information of the selected device.
 - Help to display the Trusted Devices list help.

Send Items via Bluetooth

- 1. From Bluetooth, select Trusted Devices.
- 2. Select the device from the Trusted Devices list and select **TRANSFER...**
- 3. Select Send Contacts, Send Name Card or Exchange Name Cards.
- 4. Follow the onscreen instructions to select items to send.
- 5. Read the message and select SEND.

Use Calculator

- 1. From Calculator, enter the first number.
- 2. Select a mathematical operation:
 - Scroll left to multiply.
 - Scroll right to divide.
 - Scroll up to add.
 - Scroll down to subtract.
 - Your selection will appear highlighted.
- Enter the second number, and press
 to view the result.
- 4. Select CLEAR to clear all numbers.

Countdown

This feature allows you to use your phone as a countdown timer to alert you when a specified period of time has elapsed.

- 1. From **Countdown**, select a countdown timer number.
- 2. Enter the time length by selecting the **Time** field.

- Scroll left or right to move between minutes or seconds fields.
- Scroll up or down to change minutes or seconds.
- 3. Turn the alarm On or Off by selecting the **Alarm** field.
- 4. Select SAVE.
- Tip: When the countdown is complete, select DISMISS to silence the alarm.

Use Stopwatch

From **Stopwatch**, select from the following options:

- MODE selects split timing or lap timing.
- START begins counting.
- SPRIT or LAP records the time.
- STOP pauses counting.
- **RESET** clears the stopwatch.

World Clock

Use **World Clock** to view the local time in various cities around the world.

• From **World Clock**, scroll left or right to view the time in different locations.

▲ Note: Select OPTIONS > Standard or Summer to change between daylight saving time and standard time.

Notepad

Your phone offers a simple notepad to allow you store your notes.

Write a Note

- 1. From Notepad, select Add New...
- 2. Enter a note and select OK.

View a Note

• From **Notepad**, select a note to open note.

Edit a Note

- 1. From Notepad, highlight a note you want to edit and select EDIT.
- 2. Edit the note and select OK.

Delete a Note

- 1. From **Notepad**, highlight a note you want to delete.
- 2. Select DELETE > This.
- 3. Select YES.

Delete All Notes

- 1. From Notepad, select DELETE > All.
- 2. Select YES.

Voice Services

Your phone's voice services let you place calls using your voice, store voice reminders, and record memos right on your phone.

Voice Recognition

You can use your phone's built-in automatic speech recognition (ASR) software to dial a phone number or to launch phone functions. All you have to do is to talk into the phone, and ASR will recognize your voice and complete tasks by itself.

To control the settings associated with voice recognition, see "Voice Recognition Settings" on page 25.

Start Voice Recognition

Do one of the following to start Voice Recognition:

- Press and hold or •.
- From the Tools menu, select Voice Services > Voice Recognition.

Use Voice Recognition

- 1. Start Voice Recognition.
- When prompted to speak, say a command from the displayed list on screen. When the application recognizes the command, it executes the command right away.
- Tip: During ASR operation, select TUTORIAL or HELP to get instructions for using the software.

Call a Contact or a Number By Voice Recognition

- 1. Start Voice Recognition.
- When prompted to speak, say Call <Name or #>. For example, to call John Smith's mobile phone, say "Call John Smith Mobile." Your phone will automatically call the said contact.
- ▲ Note: If the application cannot recognize the number or name, it displays several possible matches. Say Yes or No.

Send Text Message By Voice Recognition

- 1. Start Voice Recognition.
- When prompted to speak, say Send Message <Name or #>. For example, to send a text message to Joe, say "Send Message Joe."
- Mote: If the application cannot recognize the number or name, it displays several possible matches. Say Yes or No.
- 3. The compose message screen appears. The contact name or number that you said is displayed on the **To** box. Complete your message.
- 4. Select SEND to send the text message.

Search Contact Details By Voice Recognition

- 1. Start Voice Recognition.
- When prompted to speak, say Lookup <Name>. For example, to search for Jessica's contact details, say "Lookup Jessica." The contact details screen is displayed.

Open Menus By Voice Recognition

- 1. Start Voice Recognition.
- When prompted to speak, say Go To <Menu>. For example, to open Settings, say "Go To Settings." The phone opens the selected menu.
- (**Tip:** Say "More Options" to display additional application names.

Check Item By Voice Recognition

- 1. Start Voice Recognition.
- When prompted to speak, say Check <Item>. For example, to check the signal strength status, say "Check Signal Strength" to display information on screen.

Available checkable items are as follows: Status, Time, Signal Strength, Network, Battery, and My Phone Number.

View Voice Recognition Tutorial

- 1. Start Voice Recognition.
- Select TUTORIAL.

Configure Voice Recognition Settings

- 1. Start Voice Recognition.
- 2. Select SETTINGS.
- **3.** Select to configure one of the following settings:
 - Confirmation to control when the system asks you to confirm a name or number.
 - Adaptation to improve the accuracy of the application's speech recognition.
 - Audio Modes to set the mode of audio assistance.
 - Dialing Region to specify the dialing region.
 - About to view the software version.

Voice Memo

Use **Voice Memo** to record and play back audio memos.

Record Voice Memos

- 1. From Voice Services, select Voice Memo > Record.
- 2. Record your voice memo.
- 3. Select STOP when done.

Play Voice Memos

- 1. From Voice Services, select Voice Memo > List and highlight a memo.
- Select PLAY to play the memo or OPTIONS to access more features.

10 History

Work with History

View History List

From the home screen, press .
 or –

Select History from the main menu.

History Icons

You can determine if an entry was an incoming, outgoing, or missed call from the icons shown below.

🔰 = Incoming Call

📞 = Outgoing Call

🔀 = Missed Call

View History Thread

The History thread screen shows all history for a selected entry.

- From the History list, highlight an entry and press .
- Tip: Text messages are included in the History thread.

Make a Call From History

- 1. From the History list, highlight an entry.
- Press
 to call the number or select
 OPTIONS to access more features.

History List Options

When you are viewing a history list, select **OPTIONS**. You have the following options:

- New Group to create a new group entry.
- **Contact Details** to display information about the entry if it has already been saved in your Contacts.
- Save Contact to save a phone number.
- **Delete** to delete the entry.
- Delete All to delete all History entries.
- Prepend to add numbers to the beginning of the selected number.

Delete a Single Record

- 1. From the History list, highlight an entry.
- 2. Select OPTIONS > Delete > DELETE.

Delete All History Records

- 1. From the History list, highlight an entry.
- 2. Select OPTIONS > Delete All > DELETE.

11 Web

Surf the Web

You can use your phone to browse the Internet if you have obtained phone Internet services from your service provider and if over-the-air Internet access is available in your area.

Launch Browser

- Select Web from the main menu.
- ▲ Note: If Net Guard is enabled and displayed, select YES to continue and launch the browser.

Browse the Web

A browser home page with a list of bookmarks and some browser menu options appear when you are connected to the Web. The lock icon appears in a secure session. You can do the following:

- To choose a site, scroll to the link and press the appropriate softkey.
- To scroll line by line through websites, use the navigation key.
- Press to exit.
- Select Navigation to use the navigation window.
- Select **Options** to access more browser features.

Add a Bookmark

- Surf to the Web page you want to bookmark and select Options > Add this page to Bookmarks.
- 2. Edit the bookmark's details, if needed.
- Select SaveChange to save the bookmark.
- Tip: To access your saved bookmarks, select Options > View all bookmarks from any web page.

Search the Web

- From Web, select Options > Search the web to go directly to the browser's search page.
- Tip: You can also press and hold from the home screen to search the web.

Customer Support

To contact Assurance Wireless's customer support department for information about your phone, account history, call coverage area, and specific features available to you, such as call forwarding or voicemail:

- Go to www.assurancewireless.com.
- Dial *VM from your Assurance Wireless phone.
- Dial 1-888-321-5880 from any phone.

For questions about the phone features, refer to the materials provided with your phone, or visit

www.assurancewireless.com.

For additional questions, you may contact the Kyocera Communications Inc. Customer Care Center in any of the following ways:

- Web site: www.kyocera-wireless.com.
- Email: phone-help@kyocera-wireless.com.
- Phone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401.

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider: Assurance Wireless.
- The actual error message or problem you are experiencing.

- The steps you took to reproduce the problem.
- The phone's mobile equipment ID (MEID). To locate the MEID, select MENU > Settings > Phone Info > My Phone# and scroll down.

Qualified Service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

Phone Accessories

To shop for accessories for your phone, visit www.assurancewireless.com or kyocera.superiorcommunications.com.

Become a Product Evaluator

To participate in the testing and evaluation of Kyocera Communications Inc. products, including cellular or PCS phones, visit **beta.kyocera-wireless.com**.

Important Safety Information

This section contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this section may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the portions of your phone where the internal antennas are located while using the phone.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Mote: For the best care of your phone, only Kyocera-authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

▲ Note: Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.

- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.
- Note: Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that could potentially cost you money.

Using Your Phone With a Hearing Aid Device

When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. Your JAX has an M4 and a T4 rating.

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Note: This phone has been tested and rated for use with hearing aids for some

of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

More information about hearing aid compatibility may be found at:

www.fcc.gov, www.fda.gov, and www.accesswireless.org.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference, move the phone around to find the point with least interference.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Use only manufacturer-approved batteries and accessories. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- Do not disassemble or open, crush, bend or deform, or puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion, or other hazard.

- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- Do not short-circuit a battery or allow metallic conductive objects to contact battery terminals.
- Keep the metal contacts on top of the battery clean.
- Battery usage by children should be supervised.

Charging

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

Storing

 Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

- Less than one month:
 -4° F to 140° F (-20° C to 60° C)
- More than one month:
 -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

- Promptly dispose of used batteries in accordance with local regulations.
- Never dispose of the battery by incineration.
- Do not handle a damaged or leaking Li-lon battery as you can be burned.
- For safe disposal options of your Li-lon batteries, contact your nearest authorized service center.
- ▲ Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) ioined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use a Kyocera-supplied or Kyocera-approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antennas are at least **0.59** inches (**1.5** centimeters) from your body when transmitting. Use of non-Kyocera-approved accessories may violate FCC RF exposure guidelines. Other accessories used with this phone for body-worn operations must not contain any metallic components and must provide at least **0.59 inches (1.5 centimeters)** separation distance between the antennas and the user's body.

For more information about RF exposure, visit the FCC website at **www.fcc.gov**.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public. The highest reported SAR values of the JAX are:

Head: 1.28 W/kg Body-worn: 1.26 W/kg

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: V65S1360

More information on the phone's SAR can be found from the following FCC website: http://www.fcc.gov/oet/ea/.

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the direction of the internal antennas.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: JAX (S1360) Serial No.: Kyocera Communications Inc. ("KYOCERA") offers you a limited warranty that the enclosed product or products (the "Product") will be free from defects in material and workmanship for a period that expires one year from the date of sale of the Product to you, provided that you are the original end-user purchaser of the Product and provided that your purchase was made from an authorized supplier. Transfer or resale of a Product will automatically terminate warranty coverage with respect to that Product.

This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product, KYOCERA shall, at its sole and absolute discretion, either repair or replace a Product (which unit may use refurbished parts of similar quality and functionality) if found by KYOCERA to be defective in material or workmanship, or if KYOCERA determines that it is unable to repair or replace such Product, KYOCERA shall refund the purchase price for such Product, provided that the subject Product (i) is returned, with transportation prepaid, to a KYOCERA authorized service center within the one year warranty period, and (ii) is accompanied by a proof of purchase in the form of a bill of sale or receipted invoice which evidences that the subject Product is within the one year warranty period ("Proof of Purchase"). After the one year warranty period, you must pay all shipping, parts and labor charges. This limited warranty does not cover and is void with respect to the following: (i) Products which have been improperly

installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or Products used with software, accessories, goods or ancillary or peripheral equipment not supplied or expressly authorized by KYOCERA for use), abuse, accident, physical damage, abnormal use or operation, improper handling or storage, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature: (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed. altered, or rendered illegible; (vi) customer instruction; (vii) cost of installation, set up, removal or reinstallation; (viii) signal reception problems (unless caused by defect in material or workmanship); (ix) damage the result of fire, flood, acts of God or other acts which are not the fault of KYOCERA and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses: (x) consumables (such as memory cards, fuses, etc.); (xi) third party software or applications, data and equipment not originally supplied with the Product: (xii) any Product in which the software has not been updated to the current version: (xiii) any Product in which the operating system has been unlocked (allowing installation of a third party operating system); or (xiv) any Products which have been opened, repaired, modified or altered by

anyone other than KYOCERA or a KYOCERA authorized service center. Before returning any Product for service, be sure to back up data and remove any confidential, proprietary, or personal information from the Product. KYOCERA is not responsible for damage to or loss of any software, applications, data or removable storage media.

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REPAIR OR REPLACEMENT OF A DEFECTIVE PRODUCT OR REFUND OF THE PURCHASE PRICE RELATING TO A DEFECTIVE PRODUCT, AS PROVIDED UNDER THIS WARRANTY, ARE YOUR SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THE LIMITED WARRANTY, AND SUBJECT TO THIS WARRANTY, THE PRODUCTS ARE APPROVED AND ACCEPTED BY YOU "AS IS".

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